

SPECIAL EVENT GUIDELINES 2023

IMPORTANT TOURNAMENT INFORMATION FOR COACHES AND SPECTATORS

PLEASE READ EVERYTHING AND MAKE SURE YOUR PARENTS ARE AWARE!

REVISED 9/8/22

FACILITY ENTRY-ALL ATHLETIC TEAMS MUST CHECK IN THROUGH THE FRONT GATE FOR THE 1ST GAME. SOME EVENTS HAVE 2 GATES FOR SPECTATORS ONLY (FRONT/REAR ENTRY DOORS)

ADMISSION: *This price is set by the renter. Please contact the renter for pricing.*

No outside chairs are allowed in the facility for any reason. If you have a medical issue, you will need to present a medical note at check in. This is due to the damage to our hardwood floors. You may bring a cushion for our bleachers. **NO VHSL OR COLLEGE COACHES PASSES ARE ALLOWED.**

FOOD/DRINKS-NO OUTSIDE FOOD OR DRINKS ARE ALLOWED IN THE FACILITY. WE WILL HAVE FULL CONCESSIONS WITH HEALTHY OPTIONS (NO GLUTEN FREE OPTIONS). NO COOLERS OF ANY KIND! PLEASE DO NOT ASK DOOR DASH OR ANY FOOD SERVICE TO DELIVER TO OUR FACILITY. **THIS INCLUDES STARBUCKS OR ANY OUTSIDE COFFEE!**

TEAM GATHERINGS- Please do NOT have your teams meet in the lobby area or change in ANY bathrooms. All teams can meet in the large area off of Court 4 (back gym). I would suggest your teams change and be ready prior to facility entry.

UPSTAIRS/MEZZANINE-This area is blocked of and closed at this time due to upgrading. Please do not ask to go into this area to film or watch.

BATHROOMS-the facility has a men's and women's bathroom in the front lobby area and only a women's bathroom in the back facility.

MUSIC -MUSIC OF ANY KIND IS NOT ALLOWED TO BE PLAYED AT ANY TIME DURING OUR EVENTS.

GUEST WIFI-WE DO NOT HAVE A GUEST WIFI IN THE BUILDING. PLEASE MAKE SURE YOU ACCOMMODATE FOR THIS.

CHILDREN-ALL children need to be supervised at all time. Please do NOT allow your children to run or roam the facility. If this happens, we will ask you to leave. This is a risk management issue and we ask your help to prevent this.

LOST AND FOUND- please contact the front desk or Spectrum staff in regards to the lost and found. We keep any found items for 30 days and then they are donated.

CHAIRS- No lawn chairs or any type of chairs with legs are allowed in our facility. You may bring in a cushion to place on the bleachers we provide. The chairs damage our floors. If you bring them in, you will be asked to take them back to your vehicle.

PARKING.....do NOT park on Tom Andrews Road at any time. You will be ticketed and towed by Roanoke City at your expense. You may park anywhere on our lot or on the grass (if you block anyone in, your car may be towed at your expense. You may also park on Thirlane Road (make sure all tires are on the grass) DO NOT PARK AT LOCAL BUSINESSES. YOU WILL BE TOWED.

RVS/TENTS/TABLES-PLEASE DO NOT SET UP ANY TENTS IN THE PARKING LOTS (pavement or sidewalks). NO RV'S OR CAMPERS ARE ALLOWED. WE DO NOT HAVE THE PARKING.

CAMERAS/SECURITY-Spectrum has over 20+ inside and outside cameras recording at all times for security. We want everyone to feel safe and to ensure our rules are followed at all times.

“We want every renter, spectator and player to have a wonderful experience at Spectrum. With that being said, we ask everyone to follow our facility guidelines at all times. Our staff has zero tolerance that might jeopardize anyone’s safety as well as having a pleasant experience at our amazing facility! -Julie Skinner, General Manager